

# Bow Patient Participation Group

## The communication Link between patients and the Practice

The purpose of a Patient Participation Group is:

- To give practice staff and patients the opportunity to discuss topics of mutual interest in their Practice.
- To provide a means for patients to make positive suggestions about the practice and specific medical conditions as an 'expert' or experienced patient
- To encourage health education activities within the Practice
- To develop self-help projects to meet the needs of fellow patients, such as befriending, help with transport and bereavement support
- To act as a representative group that can be called upon to influence the local provision of health and social care.

**Our Mission Statement is :**

**To Represent the Views of the Patients and to Ensure a Link  
Between the Patient and Partners of Bow Medical Practice**

### *The aims of Bow Patient Participation Group*

- To be the voice of the Patients
- To help the patients to understand the Practice decisions
- Aim to achieve patient satisfaction
- Be a link between the patient, the Partners and Practice staff
- Support the Practice in continuing to improve the service to the patients
- Help patients to understand how they can take responsibility for their health

*If you are interested in joining the patient group, have a suggestion or request or would like further information, please leave your details at reception and we will ask a member of the group to contact you.*

Alternatively you can email the group at [bowpatientgroup@gmail.com](mailto:bowpatientgroup@gmail.com)